

Minor Plumbing Repair (MPR) Program

City of Dallas Water Utilities



Adentro en español

Dallas Water Utilities offers FREE assistance with minor plumbing problems and fixture replacements that cause water waste and higher water bills.

Who qualifies?

- Dallas Water Utilities customers who meet the income guidelines (below)
- Homeowners who reside on the property

| Number of Persons in the Household | | | | | | | | |
|------------------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Income Limits* | \$24,650 | \$28,200 | \$31,700 | \$35,200 | \$38,050 | \$40,850 | \$43,650 | \$46,500 |

*Based on the Department of Housing and Urban Development's (HUD) low income estimates for the Dallas area.

What can be repaired or replaced by the program?

- Leaking faucets
- Leaking toilets
- Hose bib leaks
- Leaking showerheads

What isn't covered by the program?

- **The program does not cover emergency repairs**
- Washing machines, garbage disposals and water heaters
- Repairs requiring work behind walls, under the house or underground

Who do I contact for help?

Call 214-671-8083 or 214-670-3155