



City of Dallas Water Utilities

New Throne for Your Home Toilet Replacement Program

Get rid of your old toilet and save a king's ransom in money and water!

Adentro en español

Is your old toilet flushing your money down the drain by using too much water?

If new toilets have not been installed in your home since January 1, 1994, you may be eligible to receive a *voucher* for up to two FREE toilets or a *rebate* on your water bill of up to \$90 per toilet (up to 2 toilets; excluding taxes) toward the purchase of high-efficiency toilets.

Older toilet models manufactured before 1994 use between 3 to 7 gallons per flush (gpf). High-efficiency toilets use less than 1.3 gpf. In addition to the value of the toilet, it is possible for a family of three to save over 30 gallons of water per day or 10,600 gallons annually. This saves you money on both water and wastewater charges.



To Qualify:

- Must be a Dallas Water Utilities customer.
- Current toilets must have been installed prior to January 1, 1994.
- There is a limit of two (2) toilets per residence.
- Each new toilet must replace an existing large-capacity toilet (7, 5, or 3.5 gpf).
- Old toilets cannot be reused. Customer agrees to disable and dispose of their old toilets.
- Customer must agree to an installation verification visit by City of Dallas staff.
- Customer agrees to complete a brief post-installation telephone survey.
- Customer has not received a low-flow toilet from other City of Dallas programs.

Please Note:

- Customer is responsible for installation of the toilet(s) received.
- Customers will receive a list of toilet pick-up locations and toilet models when they receive their voucher. *A valid voucher must be presented in order to receive the toilet(s).*
- This program is a multi-year program; however, the number of vouchers issued each year are subject to budget appropriations and are issued on a first-come, first-served basis.

To Apply

Apply online at SaveDallasWater.com or call the Dallas Water Conservation hotline at 214-670-3155.