

# Commercial Drought & Emergency Response Guide

Measures may be required based on water availability, the Utility's ability to meet water demand or other reasons. Other measures not listed may be necessary. Enforcement will be increased. This is a summary of measures, the entire City of Dallas Drought Contingency Plan may be viewed or downloaded <http://dallascityhall.com/departments/waterutilities/DCH%20Documents/pdf/drought-contingency-plan.pdf>

## Stage 1

### Moderate Concern

Reservoirs  
at 65%  
(35% depleted)

#### Mandatory Measures:

- ◆ Use of hose-end sprinklers and automatic irrigation systems limited to twice weekly. Customers with even numbered addresses may water on Sundays and Thursdays. Those with odd numbered addresses may water on Saturdays and Wednesdays. Properties containing multiple addresses use the lowest address number to determine their watering days. Properties with no address number must use the even number address watering days. **Watering is prohibited on Mondays, Tuesdays and Fridays.** Use of soaker hoses, drip irrigation or hand watering will be permitted on any day, at any time. These restrictions apply to parks, golf courses, landscaped common areas, landscaping in parking areas and any and all other areas receiving irrigation with water provided by Dallas Water Utilities.
- ◆ Recreational uses of water that result in water run-off or other water waste prohibited.
- ◆ Vehicles may be washed with a bucket, a hose with an auto shut-off nozzle or at commercial car washes. Companies with an automated on-site vehicle washing facility may wash vehicles in that facility at any time. These restrictions include trucks, boats, trailers airplanes or any other vehicle.

#### Voluntary Measures:

- ◆ Watering landscapes no more than once per week encouraged.
- ◆ High-volume water users are encouraged to perform water use audits to reduce water consumption.
- ◆ Restaurants are encouraged to serve water by request only.
- ◆ Hotels and motels are encouraged to request that multiple day patrons reuse linens instead of changing every day.
- ◆ Nurseries are encouraged to reduce water use for landscape stock.
- ◆ Planting of new landscapes or turf discouraged.
- ◆ Draining and refilling swimming pools discouraged.

## Stage 2

### Severe Situation

Reservoirs  
at 50%  
(50% depleted)

#### Mandatory Measures:

- ◆ Use of hose-end sprinklers and automatic irrigation systems is limited to once per week. Commercial customers may water **only on Wednesdays**. The use of hand watering, soaker hoses and drip irrigation will be permitted on any day, at any time. These restrictions apply to parks, golf courses, landscaped common areas, landscaping in parking areas and any and all other areas receiving irrigation with water provided by Dallas Water Utilities.
- ◆ Recreational uses of water that result in water run-off or other water waste prohibited.
- ◆ Vehicles may be washed with a bucket, a hose with an auto shut-off nozzle, or at commercial car washes. Companies with an automated on-site vehicle washing facility may wash vehicles in that facility at any time. These restrictions include trucks, boats, trailers airplanes or any other vehicle.
- ◆ Water use over 10,000 gallons and 1.4 times annual average monthly usage per account subject to high demand charge of 25%.

#### Voluntary Measures:

- ◆ Planting of new landscapes or turf strongly discouraged.
- ◆ Draining and refilling swimming pools strongly discouraged.
- ◆ High-volume water users are encouraged to perform water use audits to reduce water consumption.
- ◆ Restaurants are encouraged to serve water by request only.
- ◆ Hotels and motels are encouraged to request that multiple day patrons reuse linens instead of changing every day.
- ◆ Nurseries are encouraged to reduce water use for landscape stock.

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## Stage 3

### Emergency Conditions

Reservoirs  
at 30%  
(70% depleted)

#### Mandatory Measures:

- ◆ Use of hose-end sprinklers and automatic irrigation systems prohibited. Commercial customers may use hand watering, soaker hoses or drip irrigation for trees and foundations on Wednesdays only. These restrictions apply to parks, golf courses, landscaped common areas, landscaping in parking areas and any and all other areas receiving irrigation with water provided by Dallas Water Utilities.
- ◆ Planting new landscapes or turf prohibited.
- ◆ Operation of fountains or ponds using potable water prohibited except as needed to support aquatic life or water quality.
- ◆ New permits for pools and spas prohibited. Filling pools or spas prohibited except to replace evaporative loss or as needed for necessary repair.
- ◆ Recreational uses of water that result in water run-off or other water waste prohibited.
- ◆ Washing or hosing off paved areas, buildings, windows or other surfaces prohibited except when performed by a professional service using high-efficiency equipment.
- ◆ Vehicle washing will be restricted to commercial car washes. Companies with an automated on-site vehicle washing facility may wash vehicles in that facility at any time. These restrictions include trucks, boats, trailers airplanes or any other vehicle. Such washing may be exempt from these requirements if the health, safety and welfare of the public are contingent upon frequent vehicle cleansing such as garbage trucks and commercial vehicles used to transport food and other perishables.
- ◆ Water usage over 10,000 gallons and 1.4 times annual average monthly usage per account subject to high demand charge of 50%.

#### Voluntary Measures:

- ◆ High-volume water users are strongly encouraged to perform water use audits to reduce water consumption.
- ◆ Restaurants are strongly encouraged to serve water by request only.
- ◆ Hotels and motels are strongly encouraged to request that multiple day patrons reuse linens instead of changing every day.
- ◆ Nurseries are strongly encouraged to reduce water use for landscape stock.

*All water customers are reminded to observe **all** requirements of the Water Conservation Ordinance, as established in the Dallas City Code, Water and Wastewater, Section 49-21. The ordinance includes a mandatory landscape watering schedule; prohibits watering between the hours of 10 a.m. and 6 p.m. any day from April 1 - October 31; prohibits watering during any form of precipitation; and prohibits irrigation water waste, including broken or misdirected sprinklers and water run-off to impervious surfaces. Violation of these restrictions can result in fines up to \$2,000.*