

## Residential Drought & Emergency Response Guide

These measures may be required based on water availability, the Utility's ability to meet water demand or other reasons. Other measures not listed may be necessary. Enforcement will be increased. This is a summary of measures, the entire City of Dallas Drought Contingency Plan may be viewed or downloaded <http://dallascityhall.com/departments/waterutilities/DCH%20Documents/pdf/drought-contingency-plan.pdf>

### Stage 1

#### Moderate Concern

Reservoirs at 65%  
(35% depleted)

#### Mandatory Measures:

- ◆ Use of hose-end sprinklers and automatic irrigation systems limited to twice weekly. Customers with even numbered addresses may water on Sundays and Thursdays. Those with odd numbered addresses may water on Saturdays and Wednesdays. **Watering is prohibited on Mondays, Tuesdays and Fridays.** Use of soaker hoses, drip irrigation or hand watering will be permitted on any day, at any time.
- ◆ Recreational uses of water that result in water run-off or other water waste prohibited.
- ◆ Vehicles may be washed with a bucket, a hose with an auto shut-off nozzle or at commercial car washes.

#### Voluntary Measures:

- ◆ Watering landscapes no more than once per week encouraged.
- ◆ Planting of new landscapes or lawns discouraged.
- ◆ Draining and refilling swimming pools discouraged.

### Stage 2

#### Severe Situation

Reservoirs at 50%  
(50% depleted)

#### Mandatory Measures:

- ◆ Use of hose-end sprinklers and automatic irrigation systems is limited to once per week. Customers may water **only** on their trash pick-up day. The use of hand watering, soaker hoses and drip irrigation will be permitted on any day, at any time.
- ◆ Recreational uses of water that result in water run-off or other water waste prohibited.
- ◆ Vehicles may be washed with a bucket, a hose with an auto shut-off nozzle, or at commercial car washes.
- ◆ Water usage over 15,000 gallons per month will be subject to high demand charge of 25%.

#### Voluntary Measures:

- ◆ Planting of new landscapes or lawns strongly discouraged.
- ◆ Draining and refilling swimming pools strongly discouraged.

### Stage 3

#### Emergency Conditions

Reservoirs at 30%  
(70% depleted)

#### Mandatory Measures:

- ◆ Use of hose-end sprinklers and automatic irrigation systems prohibited. Hand watering, soaker hoses or drip irrigation will be allowed for trees and foundations **only** on customer's trash pick-up day.
- ◆ Planting new landscapes or lawns prohibited.
- ◆ Operation of fountains or ponds using potable water prohibited.
- ◆ New permits for pools and spas prohibited. Filling pools or spas prohibited except to replace evaporative loss or as needed for necessary repair.
- ◆ Recreational uses of water that result in water run-off or other water waste prohibited.
- ◆ Washing or hosing off paved areas, buildings, windows or other surfaces prohibited except when performed by a professional service using high-efficiency equipment.
- ◆ Vehicle washing restricted to commercial car washes.
- ◆ Water usage over 15,000 gallons per month subject to high demand charge of 50%.

All water customers are reminded to observe **all** requirements of the Water Conservation Ordinance, as established in the Dallas City Code, Water and Wastewater, Section 49-21. The ordinance includes a mandatory landscape watering schedule; prohibits watering between the hours of 10 a.m. and 6 p.m. any day from April 1 - October 31; prohibits watering during any form of precipitation; and prohibits irrigation water waste, including broken or misdirected sprinklers and water run-off to impervious surfaces. Violation of these restrictions can result in fines up to \$2,000.